



# General Terms and Conditions for SpiceProp Promotional Campaigns

These Terms apply to all promotional campaigns conducted by SpiceProp, and regulate participation requirements, the use of promo codes, the granting of benefits, and applicable limitations.

Participation in any campaign implies full and unconditional acceptance of these Terms, as well as the specific terms of each campaign, as published on the corresponding page of the website.

## 1. General Provisions

- 1.1. The organizer of all campaigns is SpiceProp.
- 1.2. Campaigns apply exclusively to the programs specified on the relevant page of the website.
- 1.3. The terms related to discounts, bonuses, resets, and other benefits are determined individually for each campaign and published on the corresponding page of the website.
- 1.4. These general terms operate in conjunction with the terms of the specific campaign. In case of discrepancies, the terms published on the campaign page take precedence.

## 2. Participation Requirements

- 2.1. Individuals who purchase SpiceProp programs during the campaign period are eligible to participate.
- 2.2. A promo code must be entered at the time of payment to qualify for participation.
- 2.3. Programs purchased without a promo code are not considered part of the promotion, even if the purchase occurred during the campaign period.
- 2.4. One promo code is valid per purchase. Purchasing multiple programs requires re-entering the promo code for each one.

## 3. Campaign Duration

- 3.1. Each campaign is held during a strictly defined period, indicated on the corresponding page of the website.
- 3.2. Start and end times of the campaign are given in the UTC+2 time zone.
- 3.3. Promo codes are only valid within the campaign period, unless otherwise stated on the campaign page.

## 4. Types of Benefits and How They Apply

The following benefits may be granted as part of promotional campaigns:

### 4.1. Discounts

- A promo code provides a percentage or fixed discount on the program purchase price.
- The discount amount and conditions are indicated on the campaign page.
- The discount applies at the time of purchase and does not affect the internal challenge rules.

### 4.2. Reset

- A reset allows the participant to restart the challenge with initial conditions.
- One or more resets may be granted.
- Reset usage conditions are specified separately:
  - Applicable Stage: a reset may apply to any stage(s) of the challenge, depending on the terms of the campaign.
  - Validity Period: resets must be used within a limited time frame, most often 30 calendar days from the start of the challenge, unless otherwise stated.

### 4.3. Free Account

- A free account may be granted after successful challenge completion.
- The account will match the type and size of the originally purchased program.
- It cannot be exchanged for cash or other compensation.
- Free accounts are always provided without Add-Ons.

### 4.4. Increased Refund (e.g., up to 150%–200%)

- The benefit may include a payout exceeding the original purchase cost upon successful challenge completion.
- The exact amount and conditions are defined in the campaign terms.

### 4.5. Temporary Access to Analytical Services

- Access to analytics platforms or tools may be granted for a limited time (e.g., 30 days).
- After the period ends, access is automatically terminated unless the participant subscribes or extends access via another method specified in the campaign terms.

#### **4.6. Additional Services (Add-on)**

- The participant may receive access to additional services or features.
- Access conditions and the benefits of these services are specified in the campaign description.
- Extras – such as add-ons, extra accounts, refunds, or increased drawdown – are added to your account within 24 hours.

### **5. Restrictions and Exclusions**

- 5.1. Only the programs explicitly listed on the relevant page of the website are eligible.
- 5.2. Benefits are not transferable, exchangeable, or redeemable for cash.
- 5.3. A single campaign may offer multiple promo codes, each with its own individual terms.

### **6. Amendments and Legal Provisions**

- 6.1. SpiceProp reserves the right to modify or cancel any campaign unilaterally without prior notice.
- 6.2. In case of disputes or ambiguous interpretations, the company reserves the exclusive right to interpret the campaign terms.
- 6.3. By purchasing a program using a promo code during the campaign period, the participant confirms full acceptance of these terms and the individual conditions of the campaign as published on the relevant page of the website.